

## eAccreditation Email Error Identified

Dear Program Director,

The CAATE Office has discovered that email notifications from our electronic accreditation system, eAccreditation, are not being delivered to program personnel. We are working with our software company to resolve this issue. In the meantime, please be sure to check your program status on the 'Accredited' tab for any change in program status as well as the 'Email' tab within eAccreditation for any email notification that may have been sent to your program. If you have recently submitted an annual report rejoinder, a site visit report rejoinder, a substantive change request (including change in Program Director), or if you have submitted a question within the Self-Study tab and have not received a response please email [support@caate.net](mailto:support@caate.net).

Any program that has not received official notification regarding the status of their annual report rejoinder review should contact [support@caate.net](mailto:support@caate.net).

We apologize for this inconvenience and appreciate your patience as we work to resolve this issue.

**Kind regards,  
CAATE Office**

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